

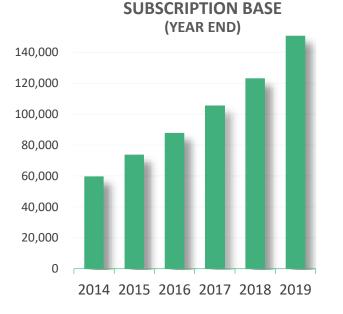
Highlights



Investment in fleet drives subscription base growth

- Substantial investments in new installations, R&D, marketing and development of new markets
- New unit installations increased by 39% to 43,837 units (2018: 31,456)
- UK demonstrated strong growth: installations up by 38% to 25,687 units (2018: 18,583)
- Subscription base reached 150,640 vehicles, up by 22% over 12 months and continuing the strong growth trend since IPO in 2014 (CAGR over 5 years = 20%)
- Generated free cash flow of £6.2m (2018:£5.6m)
- Segmental analysis demonstrates profitability of fleet subscriber base





Fleet KPIs



	2019	2018	Change
Fleet installations (units)	43,837	31,456	+39%
Fleet subscription base (units)	150,640	123,157	+22%
Fleet customer base	16,394	13,176	+24%
Fleet attrition (annualised %)	11.9	11.9	-
Fleet invoiced recurring revenue (£'m)	19.3	17.2	+12%
Fleet revenue (£'m)	20.8	18.8	+11%
Annualised recurring revenue (ARR) (£'m)1	20.5	18.8	+9%
ARR growth (£'m) ²	2.0	1.7	+16%

^{1:} Calculated at exchange rates applicable at 31 December 2019 and 2018, respectively

^{2:} Calculated at exchange rates as at 31 December 2019

Segmental Analysis

1: Rounded from 0.7 to 0.8 to eliminate rounding differences in casting



£'m	Customer Acquisition	Fleet Telematics Services	Total Fleet	Insurance	Total Business
Recurring revenue	-	19.3	19.3	-	19.3
Other sales	0.3	1.2	1.5	4.8	6.3
Total revenue	0.3	20.5	20.8	4.8	25.6
Sales & marketing	(4.4)	(0.8) 1	(5.2)	-	(5.2)
Equipment, installations, carriage	(2.0)	(1.2)	(3.2)	(2.8)	(6.0)
Costs of Service	-	(2.0)	(2.0)	(0.4)	(2.4)
Profit before central fleet costs	(6.1)	16.5	10.4	1.6	12.0
Central fleet costs			(0.7)	-	(0.7)
Segmental profit			9.7	1.6	11.3
Central costs		·			(4.2)
Adjusted EBITDA					7.1

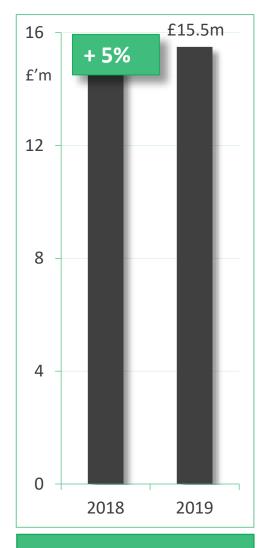
Financial Overview

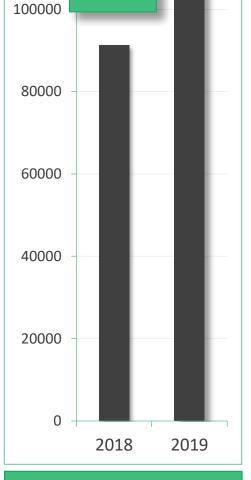


2'000	2019	2018	Change
Fleet revenue	20,808	18,751	11%
Insurance revenue	4,813	6,955	(31%)
Total revenue	25,621	25,706	-
Gross profit	16,626	17,312	(4%)
Gross margin	65%	67%	
Operating profit	6,438	8,223	(22%)
Operating margin	25%	32%	
Adjusted EBITDA	7,062	8,516	(17%)
Earnings per share (p)	11.29	14.69	(23%)
Cash generated from operations	7,263	6,825	6%
% Operating profit	113%	83%	

Fleet UK

Quartix





+16%

105,631



particularly direct marketing and distribution.

Process and management changes led to

Good progress made in all three channels,

stronger installation performance

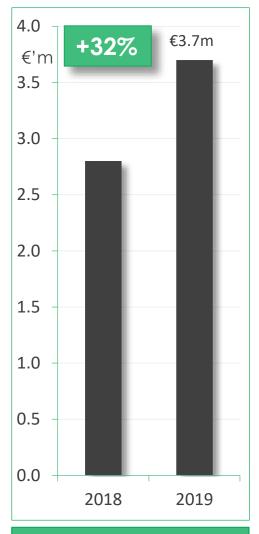
Significant opportunities to develop our market position further.

Revenue

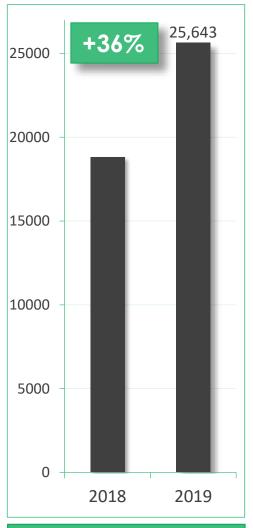
Subscriptions

Fleet France

Quartix



Revenue





Strong contributions from both direct and indirect channels

installations and revenue.

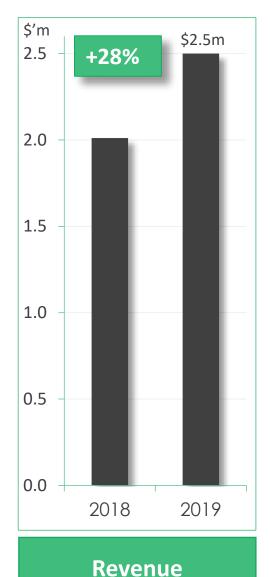
Excellent progress in subscription base, new

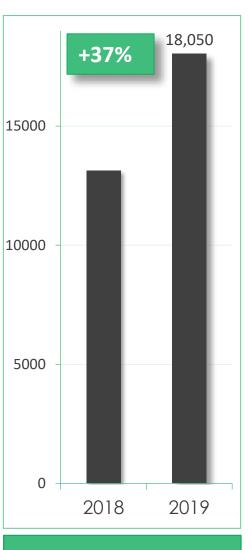
Significant additional recruitment in sales team in Q4

Subscriptions

Fleet USA

Quartix







Excellent progress in new installations and subscription base

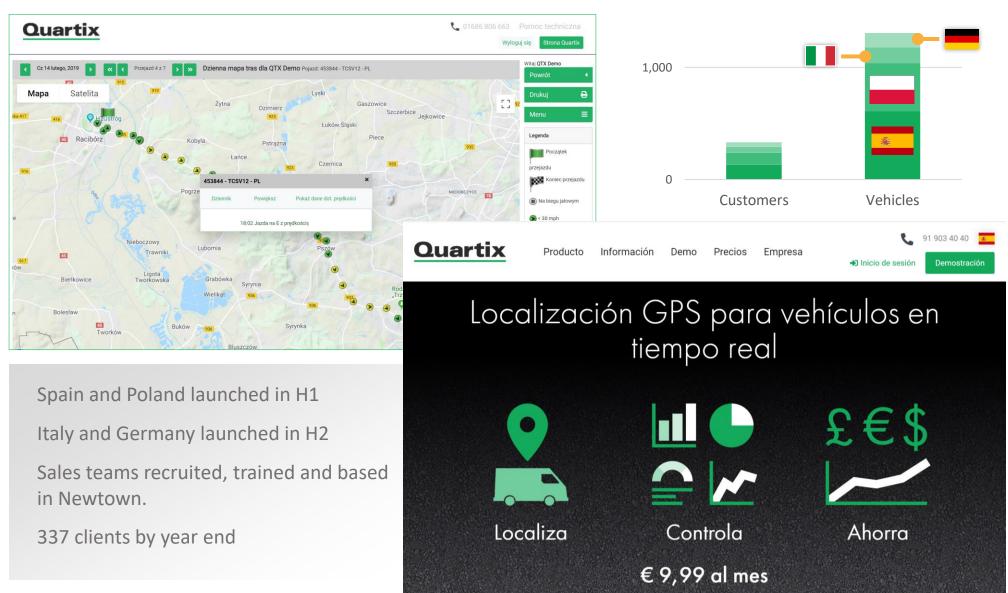
Strong growth in revenues

Dedicated team appointed for indirect channel development in Newtown

Additional sales recruitment in early 2019

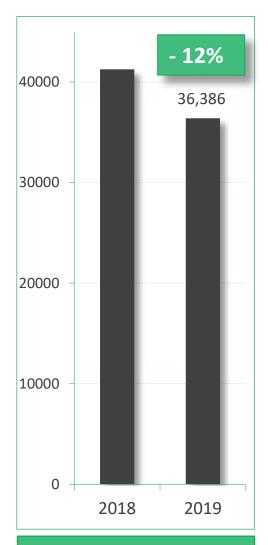
New Territories



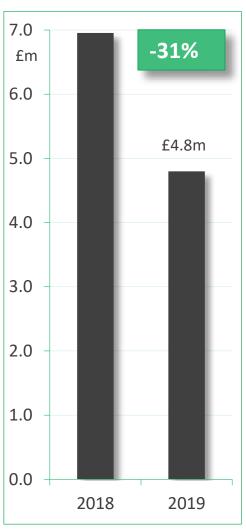


UK Insurance Telematics

Quartix



Installations





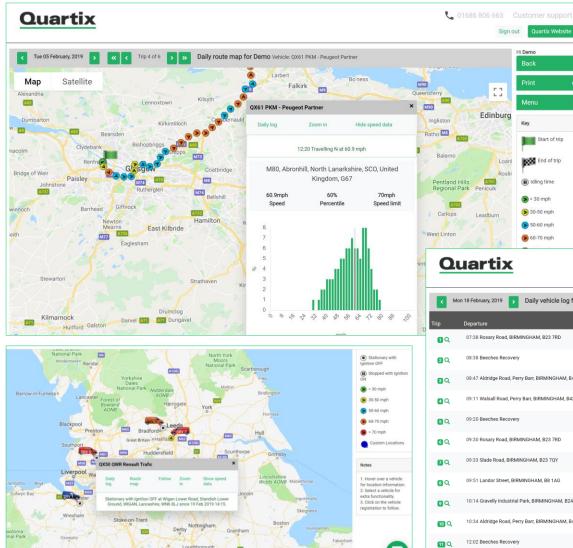
Planned shift from low-margin business resulted in expected reduction in volume

We continue to focus on opportunities where the quality of our service and data delivery are valued

Represents <20% of total revenues, and 13% of segmental contribution before central costs

"New-look" application

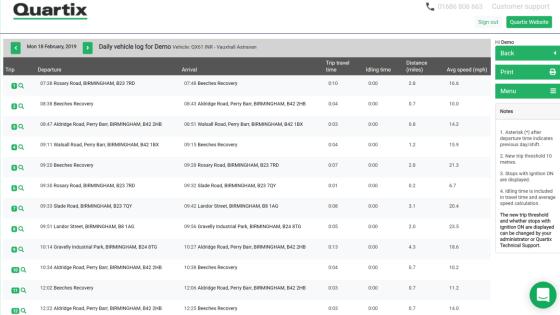




Web and mobile applications updated for release in late 2018

4 new territories and languages launched in 2019

A strong contributor to growth in new business in 2019



Edinburg

Start of trip

End of trip

(II) Idling time

30 mph

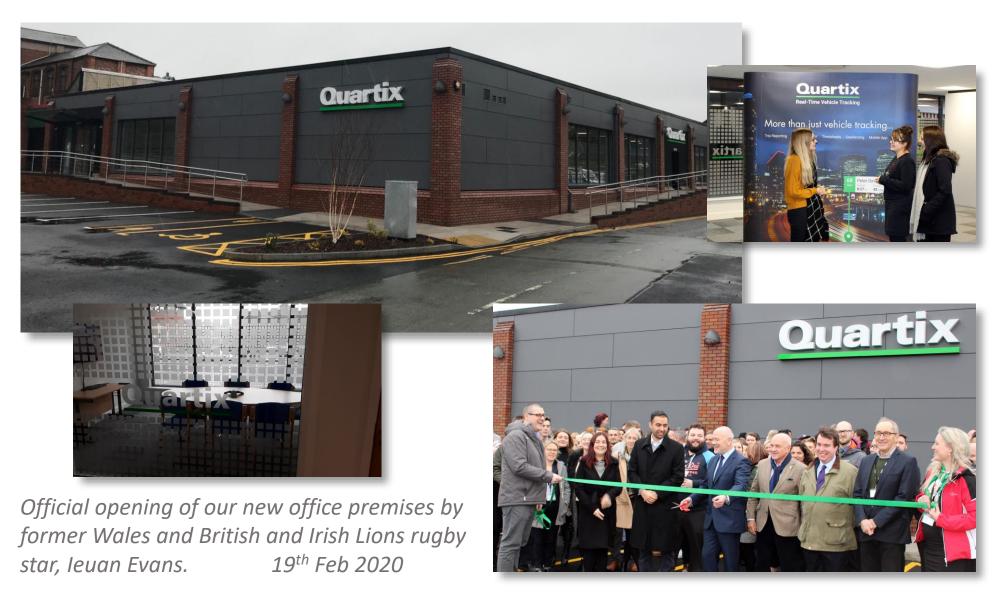
≫ 30-50 mph

So-60 mph

♠ 60-70 mph

New offices in Newtown

Quartix



Strategic progress - 2019



5 key elements

- Market development: UK, USA, France and the rest of Europe 39% growth in new installations, 22% growth in subscriptions
- Cost per unit leadership: doing more with what we have, right across the business

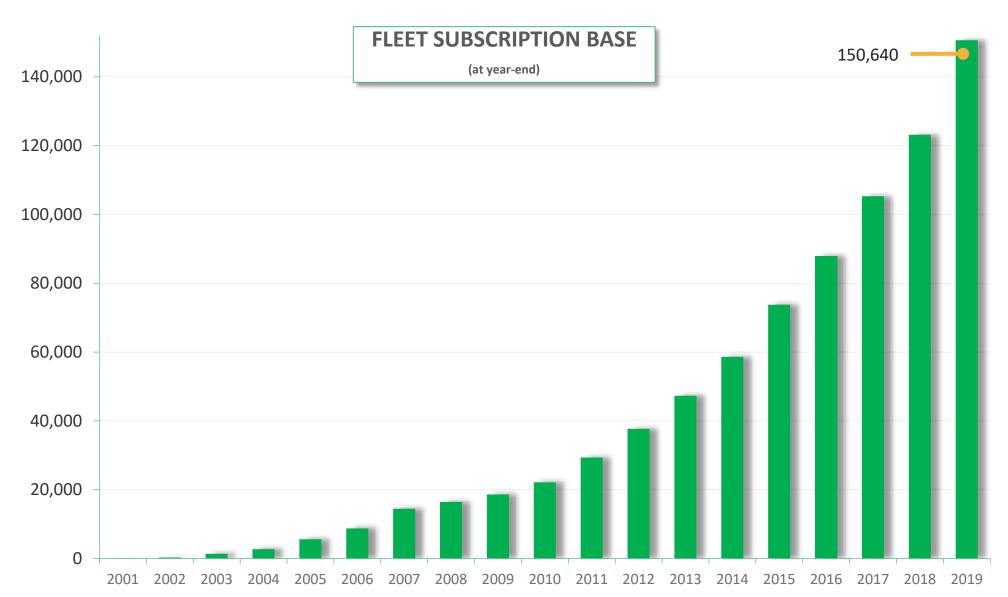
Improved sales processes, training and measurement. Operational efficiencies.

- Continuous enhancement to our core software and telematics products: focusing on the needs of SME customers in the service sector
 - Platform launched in Polish, Spanish, Italian and German. New telematics systems & options
- Great service: providing excellent support for our customers, increasingly through automation and self-service
 - Maintained "excellent" rating on Trustpilot. Achieved gold award on investors in customers
- Standardisation: using the same approach to market strategy, process and product across all regions

Reduction of £500k in management costs. Re-invested in sales and marketing

Subscription base growth





Summary and outlook



- Strong progress in fleet subscriptions in core territories
- Significant investment in customer acquisition to drive recurring revenues
- Enhancement in web and mobile applications expected to drive subscriptions in new territories
- Good start to 2020 in fleet installations gives the Board confidence in current financial period and for the future



Our Proposition



Increased productivity and reduced risk

Fleet customers use our software to:

- Increase capacity
- Reduce overtime payments
- Improve fuel economy
- Eliminate fraud and wastage

Insurers use our data and alerts to:

- Assess risk
- Verify agreed vehicle usage
- Respond to accidents
- Reduce loss ratios



Locating employees

Managing a mobile workforce

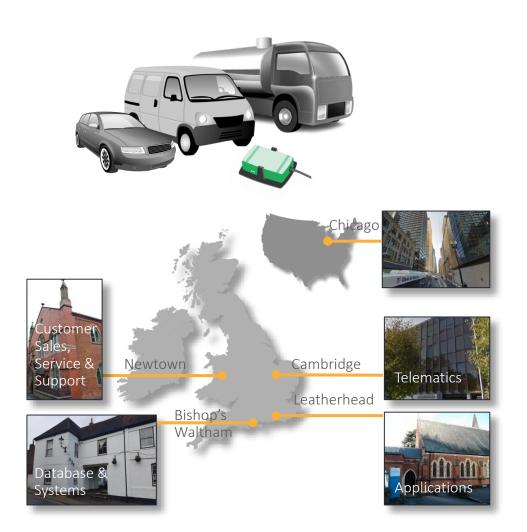




Background information



>550,000 systems installed since 2001



A UK LEADER

150,000 vehicles currently tracked in the UK:

- 43,440 across 7 insurance companies
- 105,631 across 9,908 UK fleet clients

6,149 fleet clients in France and USA
337 clients in Poland, Spain, Italy, Germany
43,693 vehicles tracked in France and USA
1316 vehicles tracked in Ireland, Poland, Spain

OWN TECHNOLOGY AND IPR

Developed at three R&D centres in the UK: Cambridge, Leatherhead and Bishop's Waltham

Company values



Long-term relationships



"We have always found Quartix to be customer-focused and approachable. We look forward to continuing our partnership for many years to come."

Phil House, Director, Broadland Guarding Services Ltd. (Broadland Guards were our first customer: December 2001)

MISSION

"We provide operational information to maximise productivity and reduce risk for organisations with mobile workforces. Our customers improve their business performance with information delivered quickly and reliably through our web and mobile-based applications and we aim to delight our users with best-in-class service and a continuously improving experience."

VALUES

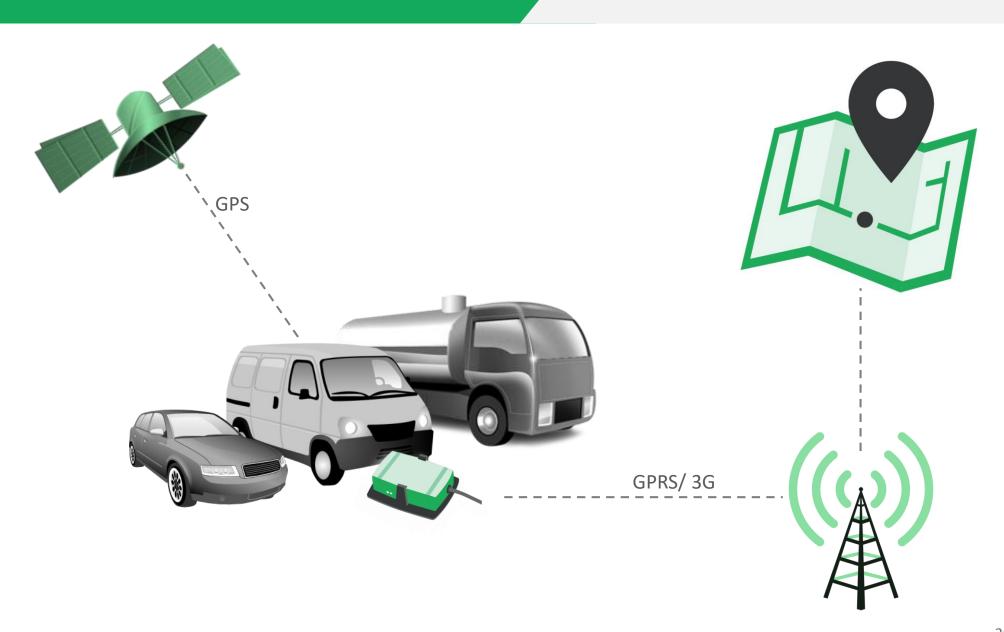
- Excellent service
- Great relationships
- Simplicity

INVESTMENT IN THE FUTURE

We have the financial strength and expertise to invest in the software tools, reporting capability and service that our customers need.

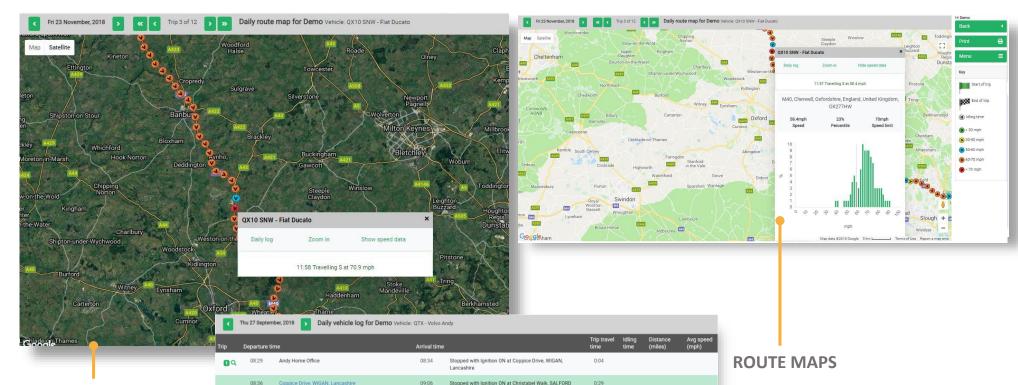
Architecture





Real-time tracking





Stopped with Ignition ON at Broadway, SALFORD

Ferrybridge Motorway Services Area, Great North Road

Stopped with Ignition ON at Thorne Road, DONCASTER,

Stopped with Ignition ON at Caxton Close, Wheatlea

0:11

Thorne Road, DONCASTER, South Yorkshire

Ferrybridge Motorway Services Area, Great North Road

Thorne Road, DONCASTER, South Yorkshire

6Q

Wheatley Hall Road, DONCASTER, South Yorkshire

Ashton Road, NEWTON-LE-WILLOWS, Merseyside,

LIVE TRACKING

With google maps, streetview and satellite imaging. Also available in mobile apps for iOS and Android Available online with timing, speed and speed distribution information

TIMESHEETS

Available online or delivered by email in HTML or Excel format

User-install options



Plug & Track

The Quartix Plug & Track is a self-install option for GPS tracking for cars and vans. It easily plugs into the standard 12v diagnostic port, and in minutes you will be able to access all your telematics data.

The Plug & Track solution will provide a simple way to monitor vehicles, driver timesheets, route taken and driver behaviour analysis.



Key benefits

- · No installation appointment required
- · Easy to change the vehicles used for tracking
- · Compatible with most cars and vans
- · Supported by internal battery
- Quick and easy over-the-air (OTA) firmware and support upgrades

- · Lots of storage space: up to 500 trip events
- Low battery warning alerts
- · Tamper detection alerts when:
 - Device is plugged in
 - · Device is unplugged
 - · Vehicle is moving with ignition off

Examples of use

The Quartix Plug and Track installation option is ideal where hardwired solutions are not feasible due to a requirement to move the tracking unit from one vehicle to another. Examples where this would benefit your business:

- Temporary sub-contractors
- Vehicle replacements
- · Leased / rented vehicles



Une solution souple

Il est très facile de transférer soi-même les boitiers Quartix Connect & Track d'un véhicule à un autre, ce qui en fait le choix idéal pour les prestataires intérimaires et les véhicules en location.

Avantages & bénéfices

- Pas de coût d'installation
- Marie de l'abri des regards
- Transferts faciles

- Mises à jour automatiques
- ✓ Sauvegarde zones blanches (500 trajets)
- Alertes de déconnexion

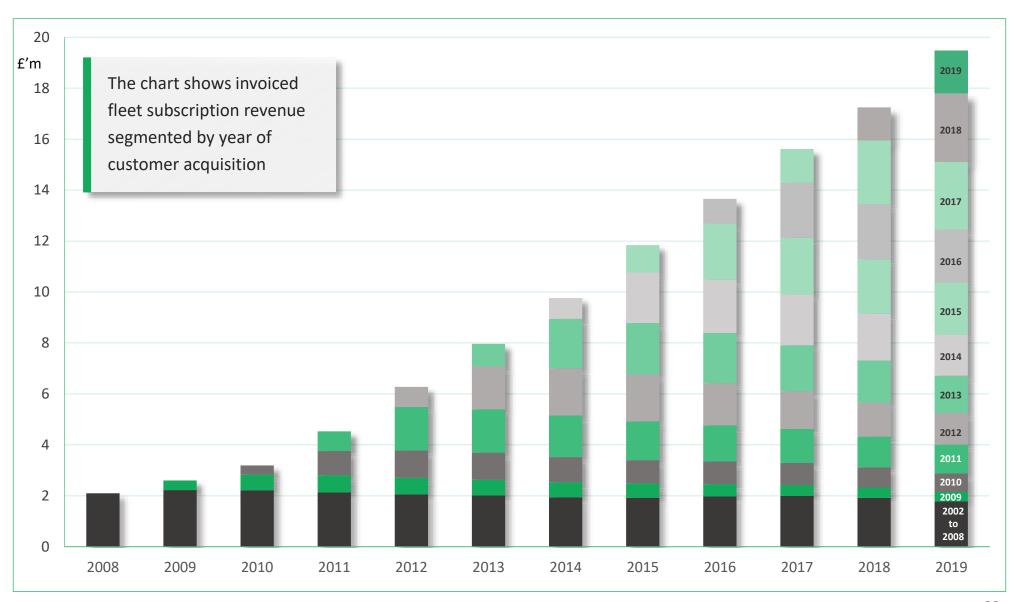
User-install products are available in each of our markets: UK, Ireland, France, USA, Poland, Spain and Italy

>40% of unit shipments in 2019

Next generation 4G tracking system received full approval level in USA

Recurring Revenue





Financial Results



